



MINUTES OF THE WASHOE COUNTY HUMAN SERVICES AGENCY SENIOR ADVISORY BOARD MEETING

November 12, 2025

Washoe County, 1001 E. 9th Street Reno, NV
Building A, County Commission Chambers
&

Zoom Webinar

<https://zoom.us/j/92347908306?pwd=K2k5UGdYSEVXVGNuRGFPZ3pub2kwQT09>

1. Call To Order [Non-Action Item] - Meeting was called to order at 3:00 p.m. by Chair – Denise Myer.

2. Roll Call [Non-Action Item] – There was a quorum present via in-person and through Zoom meeting.

WASHOE COUNTY SENIOR SERVICES ADVISORY BOARD MEMBERS:

PRESENT

Denise Myer
Adolfo Correa
C. Mark Neumann

Benecia Price

ABSENT (EXCUSED*)

Thuy Tran
Patricia Gallimore

WASHOE COUNTY STAFF PRESENT

Cara Paoli
Herb Kaplan
Cynthia Shonnard
William Martinez
Abby Badolato

EX-OFFICIO PRESENT

Michael Clark
Donald Abbott

ADVISOR PRESENT

Sue Meuschke
Larry Weiss
Donna Clontz

3. Public Comment [Non-Action Item] –

Timothy Johnson from the Better Business Bureau: emphasized the importance of online shopping safety during the holiday season and provided a resource for consumers.

Pam Roberts: informed she received a text from Thuy that she is trying to log into meeting.

Cindy Leslie: Saturday 11/15 is the craft fair at the Sun Valley Senior Center.

Cindy brought over a salad that was delivered to the Senior Center today and wanted to present what they were served.

4. Approval of the Minutes from the Advisory Board Meetings on October 8, 2025 [For Possible Action] Advisory Board members may identify any additions or corrections to the draft minutes as transcribed.

Attachment:

October 8th agenda approved, no changes required. **Mark Neumann** sets the motion. **Adolfo Correa** 2nds the motion.

5. Update on Sparks current activities for seniors [Non-Action Item] – Donald Abbott, Sparks City Council Ward 1 (5 min)

Donald Abbott: reported a successful veterans appreciation event at the Senior Center attended by 120-130 people.

6. Update on Reno Senior Resident Advisory Committee regarding their current activities [Non-Action Item] – Izabella Baumann, City of Reno Activities Coordinator (5 min)

Izabella Baumann: announced that Senior Resident Advisory Board meetings would now occur quarterly, with the next meeting scheduled for January 14th at 2 PM at the McKinley Arts Center, and she encouraged spreading the word about a new home modification program with Rebuilding NV for seniors aged 62 and older. Also mentions Senior Dance Party on Nov 21 at 9th St senior center.

7. Update on Northern Nevada Legal Services [Non-Action Item] – Sarah Molleck, Northern Nevada Legal Aid Supervising Attorney (5 min)

Sarah Molleck: Sarah states that they have opened up services for 560 seniors this year. Mentions new grant from the Raiders Foundation for veterans and two new programs: an Ask a Lawyer initiative and a self-help program for housing issues.

8. Discussion to recommend applicants Christine King or Monica Webb for District 5 Vacancy. [Action item] (30 mins)

The board addressed the recommendation process for District 5's vacancy, noting Christine King's withdrawal. The board decided to continue with the recommendation of Monica Webb. Mark Neumann sets the motion. Adolfo 2nds the motion.

9. Update on recent volunteer fairs and upcoming Volunteer opportunities [NON-ACTION] Denise Myer (5-10 mins)

Denise Myer: successful volunteer recruitment event at Sierra Canyon, which had 21 vendors, resulted in 78 volunteer sign-ups.

10. Age Friendly Washoe- Updates on age friendly events. [Non action] (10 min) - Donna Clontz

Donna Clontz: Mentions an event happening, 11/19 at the discovery museum from 12pm – 5pm, where seniors can attend and learn about caregiving services.

Benecia Price: Mentions and new data tracking software, that could assist in tracking data on seniors. Benecia will provide more info when available.

Benecia will initiate and coordinate meeting with Donna, Mari Anne, and Denise to work on age-friendly action plan draft between now and end of year.

11. Updates from Washoe County Senior Services [Non-Action Item] – Cara Paoli, Human Services Division Director, Adult and Senior Services; Abby Badolato, Human Services Agency Senior Services Coordinator (15 min)

Abby Badolato: reported on successful Veterans Day events, including a record-breaking attendance of 148 people at the Sparks event, Sun Valley Veterans breakfast and announced plans for a Hawaiian-themed senior breakfast on December 19th. Also shared positive updates on the OnMed care station, which has seen 858 utilizations since May, with 76% of users lacking a primary care physician and a patient satisfaction score of 4.78 out of 5. Senior HISS position was approved by the board of county commission. Job posting is pending. PEARL referrals are still being accepted.

12. Advisory Board Members' announcements, reports, and updates to include requests for information or topics for future agendas [Non-Action Item]. (No discussion among Advisory Board Members will take place on this item.) (5 min)

Mark Neumann: Asked Herb if we are able start board position appointment/reappointments a couple months sooner. Herb responds by stating that we have already addressed this concern and it does not need to be an agenda item since its been discussed.

Adolfo Correa: Mentions wanting an apology from Commissioner Mike Clark for comments at previous meeting.

Sue Meuschke: Requests more information regarding the recommendations being pulled from Board of county commissioner agenda.

Cara Paoli: explained that county staff are developing a training program for all boards to standardize their operations, which will address these concerns.

Denise Myers: reiterates that all board positions have recommendation pending for Dec 9th BCC meeting.

Sue Meuschke: Sue mentions that she just wants clarification as to why previous recommendations have taken months to process.

13. Public comment [Non-Action Item]

Comments heard under this item will be limited to three minutes per person and may pertain to matters both on and off the Advisory Board agenda. Comments are to be made to the Advisory Board as a whole.

Mac Rossi: Mentions that board members should reapply for board positions to avoid favoritism.

14. ADJOURNMENT [Non-Action Item] 3:51 meeting adjourn by chair Denise Myer

Notice of this meeting and the agenda have been posted at the following locations:

Washoe County Administration Building	Washoe County Senior Services
Washoe County Health Department	Sparks Senior Center
Gerlach Senior Center	Sun Valley Senior Center
Incline Village Recreation Center	Incline Village Library

In compliance with NRS 241.020(4)(b), this agenda has been posted on the Senior Advisory Board's website at:

https://www.washoecounty.gov/seniorsrv/senior_services_advisory_board/index.php and
<https://notice.nv.gov>.

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